



## South Berwick Police Dept.

180 MAIN STREET  
SOUTH BERWICK, MAINE 03908-1535  
TEL. 207-384-2254  
FAX: 207-384-3305

August 22, 2018

Effective **08/29/2018** emergency dispatch services for the Town of South Berwick will be handled by the Sanford Regional Communication Center (SRCC).

Unfortunately, this became necessary over the past year as projected operating costs for our Center began to dramatically increase based on State mandates. We were unable to develop a business model that would allow our Dispatch to remain in place without placing an exorbitant burden on the tax payers.

So how does this change impact our citizens?

First, in the event of any emergency **dial 911**. Your call will be answered at the SRCC and the appropriate South Berwick emergency services will immediately be dispatched.

For non-emergency calls simply continue to utilize our business line (207) 384-2254.

Administrative support staff will manage walk in window service Monday – Friday from 08:30 AM – 5:00 PM for matters such as obtaining a copy of a report, weapons permits and various other business tasks. (Please note that Fire Permits are NO LONGER available at the PD and should be obtained online at [www.wardensreport.com](http://www.wardensreport.com))

There will also be an after-hour call box available at the Police Department door in the event an officer is needed during nights and weekends. Simply press the button located underneath the blue light and you will be transferred to the Dispatch Center and an officer will be notified of your presence at the station.

We understand this will be a change in the way we do business and how our residents are used to interacting with a Dispatch Center. We ask for your patience during this transition and please understand that as always, the safety of our community is our absolute top priority.

We also want to take this moment to recognize the extraordinary work of all the men and women who have ever served as South Berwick Emergency Dispatchers over the past 35 years. They have demonstrated tremendous professionalism under the most demanding of circumstances – their efforts have been nothing less than heroic. Please join me in taking a moment to salute the service they provided.

If you have any questions or concerns please don't hesitate to contact my office.

Sincerely,

Dana P. Lajoie  
Chief of Police